



**META MATES GROUP**

### **About Meta Mates Group (MMG)**

Meta Mates Group (MMG) is a leading Information Technology service provider with a strong presence in India and the UAE, serving clients across the GCC region. MMG specializes in delivering end-to-end IT solutions, including software development, robust infrastructure services, and cutting-edge cloud technologies.

Our mission is to empower businesses with innovative, reliable, and scalable IT solutions, tailored to meet diverse industry needs. At MMG, we are committed to excellence and dedicated to driving digital transformation for our clients.





Activo is a powerful and intuitive loan recovery tracking app designed for banks and recovery agents. With its innovative features and seamless workflow, Activo transforms how you manage defaulters, ensuring a faster, more efficient recovery process.

## WHAT IS ACTIVO?



Activo is a cutting-edge loan recovery tracking solution designed for banks and recovery agents. Combining an intuitive mobile app and a robust web portal, Activo simplifies the loan recovery process by making it efficient, secure, and transparent.

With Activo, administrators can manage defaulters' data, assign tasks to agents, and monitor progress in real-time, while agents have all the tools they need to handle recoveries effectively.

## WHY CHOOSE ACTIVO?

### **Streamlined Workflow:**

Simplify task assignments and updates with a centralized platform



### **Real-Time Monitoring:**

Get instant updates on recovery status and progress



### **Secure & Reliable:**

Built with advanced security features to protect sensitive data



### **Enhanced Efficiency:**

Enable agents to focus on recoveries, not paperwork



# HOW ACTIVO WORKS

## **Data Management:**

Bank administrators upload defaulter details to the Activo Web Portal



## **Task Assignment:**

Assign cases to recovery agents via the portal, accessible on their mobile devices



## **Customer Interaction:**

Agents meet customers and update visit details and comments using the mobile app



## **Payment Updates:**

Payments made at the bank are updated under the respective Loan ID for seamless monitoring



## **Progress Tracking:**

Administrators oversee all agent activities and progress through the portal



# KEY FEATURES

## **Web Portal & Mobile App**

- A seamless interface for administrators and agents
- Accessible anywhere, anytime

## **Android Compatibility**

- Fully functional across all Android versions

## **Comments History**

- Keep a detailed log of all agent-customer interactions

## **Geo Tracking**

- Monitor agent locations during visits for accountability and efficiency

## **Selfie Verification**

- Agents can capture selfies during visits for additional verification

## Our Services:

- **Information Technology**
  - Consulting
  - Infrastructure Management
  - Software Development
  - Support & Maintenance
- **IT Security & Cyber Security**
  - Risk Assessment
  - Compliance Management
- **Web & Digital Services**
  - Website Development
  - Content Management
  - Digital Marketing



## CONTACT US



**Visit us:**

[www.metamatesgroup.com](http://www.metamatesgroup.com)



**Call us:**

**India: +91 7022 54 5800**

**U.A.E: +971 50 120 6769 | 50 285 7569**



**Email us:**

**General Enquiries:** [info@metamatesgroup.com](mailto:info@metamatesgroup.com)

**Sales Enquiries:** [sales@metamatesgroup.com](mailto:sales@metamatesgroup.com)

**Support:** [support@metamatesgroup.com](mailto:support@metamatesgroup.com)



**Our Address: U.A.E | INDIA**

### U.A.E:

Meydan  
Grandstand, 6th  
floor, Nad AlSheba,  
Dubai, U.A.E

### Bengaluru:

B,107, Felicita,  
Suraksha nagar,  
Begur, Bengaluru,  
Karnataka 560068

### Trivandrum:

Ganapathy Temple  
Rd, Vazhuthacaud,  
Thiruvananthapura  
m, Kerala 695014

### Kannur:

1st Floor Casa  
Marina complex,  
Talap, Kannur,  
Kerala, 670004

## Our Partners:

**COMPUNET**  
THE COMPLETE DIGITAL SHOPPE  
(A FINCuro Partner)